

Living Expenses Support Scheme guidelines for Undergraduate Students in 2024-2025

Please note the deadline for 2024/25 applications is Friday 20 June 2025.

The scheme is open to fully enrolled 'home' status students only. If you are an international student, unfortunately you are not eligible to apply.

If you have any questions regarding your eligibility for the scheme, or the application itself and would like to be contacted by a member of the Student Funding team, appointments may be booked through [Engage](#).

Before you start

The online form will only accept the following format types as evidence PDFs, Excel files, or Word documents (not screenshots or images).



You can usually use your phone to scan the documents using apps such as Genius. Alternatively you can also scan your documents as shown here [Ricoh MFD User Guide \(PDF\)](#)

If you find you do not have all the evidence required, you can save the online form and go back to it later. The supporting evidence required is determined by your circumstances and how you answer the questions. However, as a minimum, all students will need to provide:

- 3 months bank statements
- A supporting statement
- The 2024–25 Online Student Finance Entitlement letter and your payments information showing the instalment due dates and amounts

Application questions

What's the maximum student support available from student finance?

This includes the part of the Maintenance loan based on your Household income (HI) as explained below,

<https://www.gov.uk/apply-for-student-finance/household-income>

[Supporting your child or partner's student finance application in three easy steps - GOV.UK \(www.gov.uk\)](#)

The maximum amount you can get depends on where you live

<u>2024 to 2025 academic year</u>	<u>HI Not Provided</u>	<u>Maximum</u>
Living with your parents	£3,790	Up to £8,610
Living away from your parents in London	£6,647	Up to £13,348

If you are receiving £3,790 or £6,647, please contact us before completing the application, so that we may check your eligibility for the scheme.

How is my application assessed?

The assessment of your application is determined by your personal circumstances.

We will review your income and expenditure for the whole of the 2024/25 academic year. If you live with a partner and/or have children, then their income and costs will also be taken into consideration.

If you live with your guardians/parents, you don't need to provide confirmation of the household expenses and benefits that your family receive. We will review your personal income and expenditure only.

We use a standard weekly figure provided by the National Association of Student Money Advisors (NASMA) to cover core expenditure on basic costs such as food, household bills, clothes, entertainment etc. This is known as the Composite Living Cost (CLC)* and ensures that all applicants are treated fairly, regardless of where they study, and regardless of their individual lifestyle choices.



You don't have to list and calculate your expenditure on basic costs separately.

Evidence required

3 months bank statements for ALL accounts held by you and (if applicable) your partner.

These may include student/current/savings/online only/building society and app-based accounts such as Monzo and Revolut.

NB You don't necessarily have to have a bank card for each account, as some are operated online only but you will still need to include them in your application.

For example, if you submit your application on 25/11/2024, you need to submit bank statements from 25/08/2024 to 24/11/2024.

TIP: If you have online banking, you can usually download your transactions in PDF or Excel format for the last 3 months. For any transactions that have occurred since your last statement, please download them up until the day before you submit your application.

Bank statements should show:

- The name and bank account number
- The balance on the right hand side of the statement after each transaction
- At least one Student Finance maintenance loan payment. If this is out of the date range necessary, please provide additional statements to show this.

Any credit and debit transactions over £200 must be clearly and thoroughly explained, with receipts, if applicable.

Have you recently closed a bank account? If so, please forward the account closure notification from the bank and any transactions that occurred in the 3 months prior to your application being submitted.



If we find an account that you haven't declared, we will reduce any award made to you by 25%.

Supporting Statement

The supporting statement is your means of explaining the situation you find yourself in, and it will be considered alongside the evidence provided.

If your financial situation has changed since starting your course, please provide further details.

Crisis Support

If you are in crisis and require urgent help, please contact emergency services on 999. Please refer to <https://www.westminster.ac.uk/sites/default/public-files/general-documents/Crisis-Urgent-Support-Leaflet-2023.pdf> and [External-Counselling-Support-and-Resources](#) for contact details of a wide range of services.

Self-help

You may also find our [Wellbeing resources](#) useful.

University support

To reach out for support from our [Counselling and Mental Health Service](#) you can register with the service by logging in to the E2S portal [Engage2Serve | Login \(westminster.ac.uk\)](#)

Our Student Wellbeing team offer advice, guidance and support. They can help you in looking after your physical, mental and emotional health and wellbeing. Please see,

[Student Wellbeing | University of Westminster, London](#)

Confirmation of funding from Student Finance

To obtain your Entitlement Letter, follow these steps:

- Sign in to your online account at www.gov.uk/student-finance-register-login
- You can access this letter from your My Inbox tab, in your online account

Your payment schedule is also held in your online account, please:

Select 'Undergraduate student finance applications'

- Select the application for the payments you wish to check
- Under the heading 'Manage your student finance', select 'View your payments'

Evidence relating to your personal circumstances

Partner

If you live with a partner, confirmation of their income and expenditure will also be required as supporting evidence for your application.

Dependants

NB If you do not receive benefits for your children, then we cannot treat them as dependants.

*If your children are in full-time education (in school, 6th Form, FE College etc.) they will be counted as dependants up until the age of 19. If they are studying a degree, they will not be classed as dependant.

Health issues

It is expected that students will be able to supplement their income through part-time work, vacation work, bank overdrafts (regardless of level), savings or additional parental support where appropriate.

If you are unable to work because your health or other issues limit your employment opportunities, please provide supporting medical evidence to show this.

You may wish to reach out to our Disability Learning Support team

(<https://www.westminster.ac.uk/current-students/support-and-services/disability-learning-support>)

You may also benefit from a NHS Prescription Prepayment Certificate (PPC) | NHSBSA (<https://www.nhsbsa.nhs.uk/help-nhs-prescription-costs/nhs-prescription-prepayment-certificate-ppc>) *

Care Leaver

We define a care leaver as a young person who has been in Local Authority care, including public care, foster care, semi-independent living or residential care homes. You can find out more about the support for care leavers here,

[Support for care leavers](#)

Estranged Students

We define an estranged student as a young person, under the age of 25, who has been classified as an independent student on the grounds of estrangement by Student Finance England (SFE).

Support for estranged students

Caring Responsibilities

If you are the sole carer for an adult dependant, we will need further information about their relationship to you and the benefits they receive. If your caring responsibilities impact on your availability for paid employment, please explain how in your supporting statement.

Assessment Only and Part-time students

Awards made from the Living Expenses Support Scheme should not usually be expected to provide help with core living costs.

It is expected that students will be able to supplement their income through part-time work, vacation work, bank overdrafts (regardless of level), savings or additional parental support where appropriate.

Please provide evidence of the ways in which you are supporting yourself during 2024/25.

Living arrangements

Accommodation costs are usually the biggest expense that students face. So that these costs can be taken into account, please provide confirmation of your living arrangements:

I'm living in private accommodation

Your tenancy agreement should include

- Your name
- The address of the property
- The rent charged
- The period
- Whether the charge includes bills

If this doesn't cover the whole academic year, please provide your other contracts.

I'm Sub-letting

If you have an unofficial agreement, please ask the landlord to provide a letter/email including the details requested above. You will also need to provide evidence of all payments made to them from your bank statements.

If you have a casual arrangement i.e. you don't have a written tenancy agreement or cannot prove the rent you have paid (receipts/direct debits), we cannot take these payments into account.

I pay a Mortgage

Please provide your latest mortgage letter advising the amount due and confirmation of all mortgage payments made in the last 12 months.

I'm living at home or with other family members

If you are listed as a tenant (not occupier) on the tenancy agreement, please forward a copy.

If you contribute towards household costs, please note that payments towards food, household bills and utilities have been considered in the Composite Living Cost (CLC) and are not considered rent.

If you have a casual arrangement i.e. you don't have a written tenancy agreement or cannot prove the rent you have paid (receipts/direct debits), we cannot take these payments into account.

Income

I receive benefits

Please upload your award letter, showing the type of benefit and amount that you receive.

If you have received Universal Credit since 23/09/2024, please provide the Payment Summary and monthly breakdown of each payment received.

If your benefit claim closed during the year, please upload confirmation of the effective date and the breakdown of any payments received since 23/09/2024.

Expenditure

What's a Priority Debt?

Examples of priority debts:

- Secured loans (e.g., loans that are secured against a debtor's home)
- Rent arrears
- Council tax
- Fines, maintenance, and compensation orders
- Charges for utilities
- TV licence
- Tax and VAT
- National Insurance contributions
- Hire purchase agreements for goods that are essential for the debtor to retain.

NB: Credit card debts, HP agreements, fines, bailiff charges, unsecured bank and payday loans or money borrowed from friends or family are not normally considered a priority debt.



If your application is incomplete, unclear or does not contain all the requested documentation, it will delay our decision. Please note that we reserve the right to request additional information if it would help with assessing your application.